

Exhibit A

ServerSafe Remote Backup & NetMass Technologies are HIPAA Compliant

As of April 2005, the Health Information Portability & Accountability Act (HIPAA) security standards mandate that all health care providers establish a contingency plan to respond to any type of computer disaster involving potential data loss. NetMass' ServerSafe technology fulfills the requirements of the HIPAA, including data integrity, authentication, contingency planning, access and audit controls as they relate to electronic Protected Health Information, including:

- User authentication
- Role based access
- Encryption of data (AES128, AES192, AES256 bit encryption)
- Offsite data storage outside of the organization
- Secure storage facilities
- Transmission Reports

The ServerSafe Remote Backup solution is completely secure and can protect your organization in the case of any type of data loss. Please refer to the table below for a more detailed look into how instantly comply with HIPAA regulations:

Concept	HIPAA Sections - <i>ServerSafe Remote Backup Solutions</i>
Contingency Plan	<p>HIPAA 164.308(a)(7)(i) Standard: Contingency plan. Establish (and implement as needed) policies and procedures for responding to an emergency or other occurrence (for example, fire, vandalism, system failure, and natural disaster) that damages systems that contain electronic protected health information.</p> <p>HIPAA 164.308(a)(7)(ii) Implementation specifications: (A) Data backup plan (Required). Establish and implement procedures to create and maintain retrievable exact copies of electronic protected health information. (B) Disaster recovery plan (Required). Establish (and implement as needed) procedures to restore any loss of data.</p> <p><i>ServerSafe Remote Backup</i> ServerSafe provides comprehensive backup and offsite protection of internal or remote servers. In a crisis situation, information is recoverable quickly in the exact format that was backed up. It also provides immediate and continuous access to information contained in email messages and file attachments.</p>

<p>Access Controls</p>	<p>HIPAA 164.312(a)(1) Standard: Access control. Implement technical policies and procedures for electronic information systems that maintain electronic protected health information to allow access only to those persons or software programs that have been granted access rights as specified in Sec. 164.308(a)(4).</p> <p>ServerSafe Remote Backup ServerSafe restricts user access via an authorized user name and password. Information is backed up in an encrypted state, remains encrypted while stored in NetMass' datacenters, and is not un-encrypted until restored to the customer site. ServerSafe can also be accessed remotely via a secure web portal only by an authorized user and restored to a different location if desired.</p>
<p>Audit Controls</p>	<p>HIPAA 164.312(b) Standard: Audit controls. Implement hardware, software, and/or procedural mechanisms that record and examine activity in information systems that contain or use electronic protected health information.</p> <p>ServerSafe Remote Backup ServerSafe automatically creates a comprehensive audit trail of all backups and restores. Logs can be generated in multiple levels of detail and retained according to client needs. It also creates a comprehensive audit trail and process chain of custody when information is accessed.</p>
<p>Data Integrity</p>	<p>HIPAA 164.312(c)(1) Standard: Integrity. Implement policies and procedures to protect electronic protected health information from improper alteration or destruction.</p> <p>HIPAA 164.312(c)(2) Implementation specification: Mechanism to authenticate electronic protected health information (Addressable). Implement electronic mechanisms to corroborate that electronic protected health information has not been altered or destroyed in an unauthorized manner.</p> <p>ServerSafe Remote Backup ServerSafe provides a redundancy check to ensure what was sent is what was received. Once data is backed up with your defined retention schedule, it cannot be mistakenly overwritten or removed.</p> <p>ServerSafe Remote Backup Optional BLM Data Archiving offers a closed-loop verification that ensures a successful data write/commit to Write Once Read Many (WORM) disk storage for long-term data storage and archiving.</p>
<p>Authentication</p>	<p>HIPAA 164.312(d) Standard: Person or entity authentication. Implement procedures to verify that a person or entity seeking access to electronic protected health information is the one claimed.</p> <p>ServerSafe Remote Backup ServerSafe restricts user access via an authorized user name and password. Data cannot be accessed without use of the encryption key, which is known only to the customer. NetMass does not have any access to user data nor maintain a copy of the encryption key.</p>

NetMass' leadership and expertise in online data backup, replication, and data archiving solutions helps organizations protect, archive and recover data and meet compliance mandates.