

SERVERSAFE Remote Backup

Absolute Connectivity

Fast. Secure. Reliable.

The NetMass platform utilizes Internap technology to intelligently route data via the Internet's major backbones. Superior connectivity is achieved through direct connections to each of the major internet carriers. Our intelligent routing platform automatically finds the most direct path across the public infrastructure, thereby avoiding congested traffic.

Contact Us

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About NetMass

Experience Matters.

NetMass is one of the original online storage providers and has been offering online backup as a core service since 1998. Service, technology and reputation are three big reasons NetMass is entrusted with valuable data and is a reliable partner in today's world in which information and data are indispensable and irreplaceable.



DATA CENTER INFRASTRUCTURE

- 24/7 manned security with onsite closed-circuit monitoring
- Biometric access, motion detectors, state-of-the-art security
- 3 redundant electrical grids (4 independent feeds)
- 6 onsite transformer substations
- Diverse power to each building quadrant
- Five 1500-ton onsite centrifugal water chillers
- 3 x 2000 KW diesel generator with onsite fuel storage
- Redundant Liebert 30-ton HVAC units
- 6 x 750 KVA uninterruptible power units
- Pre-action dry pipe fire suppression
- 12 switch sites and 35 different carriers onsite
- Seismic bracing with 180,000-sf floor plates
- Steel frame curtain construction (slab over metal deck)
- Kevlar reinforced structure
- Withstand wind speeds up to 120mph



SECURITY AND SAFEGUARDS

Our security controls exceed the most rigorous data protection requirements – your data is totally secure.

Physical Security

Your data is stored at our world-class facilities. Each location has strict physical security policies with 24x7 manned personnel, fully redundant power, biometric access and motion activated sensors.



Network Security

Our network infrastructure is tightly controlled and secured at every level with network intrusion detection and prevention, two-factor authentication, separation of services, and much more. Our infrastructure is much more secure than virtually any other business.



Data Security

Our service encrypts all data before it leaves your site. It is always encrypted "in-flight" and "at rest" using the newer, safer AES-256 encryption. Your data is further secured during transport with 128-bit SSL encryption. We do not escrow a copy of your encryption key which means that even we can't decrypt your data.



Restore Security

The install of ServerSafe is registered to only one machine and will only talk to authorized IP addresses to prevent potentially disgruntled employees or others from moving, transferring, restoring, and possibly stealing your data. This is true even if these other parties have access to your backup encryption key.